# Selling your property.

A guide to Rettie and our approach.





## At Rettie we understand.

At Rettie we understand just how much your property means to you. That's why we put your requirements at the heart of everything we do. Wherever you live, and whatever type of property you own, we'll provide you with a tailored service that will deliver the results you're looking for.

#### **OUTSTANDING CUSTOMER SERVICE**

You'll receive the highest level of customer service from all of our property specialists. They'll keep you informed every step of the way and make your sales or letting experience smooth and straightforward.

#### RESEARCH-BASED PROPERTY INTELLIGENCE

You need someone who makes smart decisions to handle your property. With the largest in-house property research team in Scotland, we have access to the latest information from across the UK property market, so we can give you the best advice and service.

#### A PROVEN APPROACH

At Rettie we'll create a bespoke marketing package for your property that will place your requirements front and centre. Using our expertise and experience, we'll provide the most effective mix of services, employing a tailored approach that's proved successful time and again.



### Expertise at your service.

We have the contacts, resources and branch network to help you, whether you're selling or letting a city-centre flat, a premium home or an estate anywhere in Scotland or the North East of England.

#### INDIVIDUAL KNOW HOW

Talk to any one of our agents and you'll find a dedicated professional with a real passion for property. You can be certain that our staff have the training, qualifications and experience needed to deliver the best possible service.

#### **LOCAL KNOWLEDGE**

Visit any of our branches and you'll enjoy the benefit of our exceptional local market knowledge. All our branches are fully supported by our head office, ensuring they have the resources they need to serve you effectively.

#### INTERNATIONAL REACH

It's vital that your property is seen by as many interested parties as possible. Our unrivalled reputation and extensive network gives us a high profile in the market, and our dedicated marketing platform and database of active leads allow us to reach people all over the world.

"Professional, efficient and personable service. This is the third time we have used Rettie and the level of service has always been of the highest quality. I would have no hesitation in recommending their highly professional service."

- MR DAVIDSON, VENDOR





## Selling your property.

Our approach to selling property has been refined over many years. It provides an effective and stress-free process that will deliver the best possible sale for your property.

#### STAGE 1: APPRAISAL

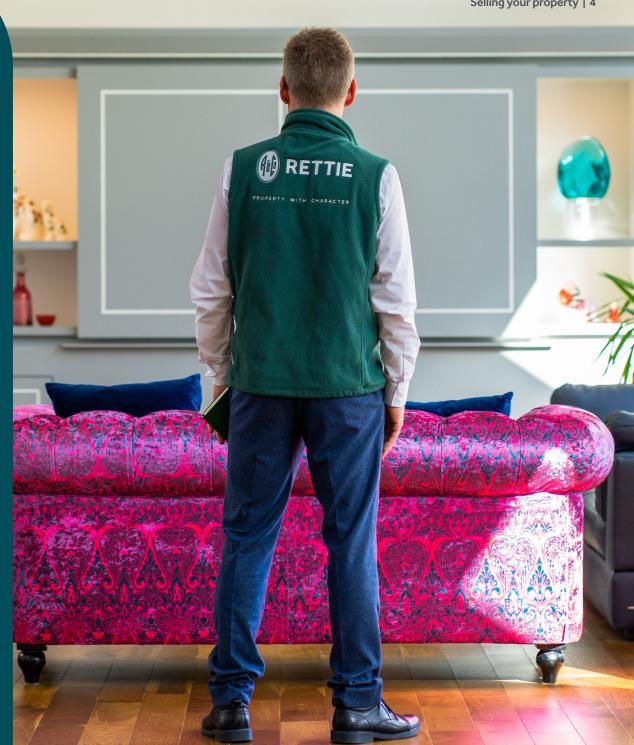
If you're thinking of selling your property, we'll be very happy to visit and give you a report on market conditions, as well as an initial no-obligation appraisal of your home. Should you decide to sell with us, our final assessment of your property will be made in conjunction with the Single Survey and Valuation that will be carried out as part of your Home Report.

#### **STAGE 2: PREPARATION**

We'll give you honest, well-informed advice on the best way to sell your property and will create a bespoke marketing strategy for you. We'll then prepare the material that will be used to market your property. This step involves the commissioning of high-quality photography of your home and the production of floorplans. You'll be able to choose from a number of proven brochure styles. There's also the opportunity to have a video of your property made. Your property will be placed on our website, which attracts in excess of 225,000 visits a month and is linked to key property portals such as Rightmove, On The Market and The London Office.

#### **STAGE 3: LEGAL COMPLIANCE**

We are required by law to complete Anti Money Laundering checks on all sellers before we can market your property. To ensure a compliant, secure process we use compliance partner Coadjute to carry out this process on our behalf.



#### **STAGE 4: LAUNCH**

When your property is launched to market, a For Sale board will go up and viewings will start. If you're unable to attend, a member of staff will conduct viewings on your behalf. Our database contains the details of over 12,400 active and qualified buyers. We'll e-mail all relevant buyers with details of your property. We can send out information through our Facebook, Instagram, and X accounts. We can also advertise your property at competitive rates in national newspapers and magazines such as The Times, The Scotsman, and The Herald.

#### STAGE 5: REPORTING & COMMUNICATION

We're committed to transparency in our service delivery and will keep in touch at every stage of the selling process. You'll receive regular reports from your selling agent. These will include feedback from viewings and details of all correspondence we have with potential buyers.

#### **STAGE 6: NEGOTIATIONS**

Our experienced team will conduct negotiations on your behalf. We'll use our expertise to meet your objectives for the sale and will liaise closely with you to agree a strategy to get you the very best deal. We'll keep you informed and up-to-date with every new development during the negotiation process. You'll be able to call your selling agent at any time to discuss how things are going.

#### STAGE 7: CONVEYANCING, EXCHANGE & COMPLETION

During the final stage of the process we'll be in contact with your solicitor to help facilitate the conclusion of your property sale. We'll remain actively involved all the way through to the handover stage to help make the entire process as smooth as possible for you.





### Marketing services.



DEDICATED LOCAL SALES TEAM



PROPERTY PROFILE ON OUR WEBSITE



FOR SALE BOARD AT YOUR PROPERTY



7-DAYS-A-WEEK SERVICE



PROMOTION THROUGH RIGHTMOVE, ONTHEMARKET & THE LONDON OFFICE



PROMOTION IN LOCAL BRANCH WINDOW



PROPERTY MATCHING TO ACTIVE BUYERS



BOOSTED SOCIAL MEDIA PROMOTION



WALK THROUGH AND MATTERPORT VIDEOS



UNRIVALED LOCAL MARKET KNOWLEDGE



ACCESS TO NETWORK OF PROPERTY JOURNALISTS



SALES BROCHURE WITH HIGH-QUALITY PHOTOGRAPHY



ACCESS TO DATABASE OF PRIVATE BUYERS



ACCOMPANIED VIEWINGS



DRONE FOOTAGE VIDEO OPTION



PRIVATE / DISCREET SALES OPTION



CLEAR AND ACCURATE RICS APPROVED FLOORPLANS



PRESS ADVERTISING IN THE BROADSHEETS



## Local expertise, national reach.

Our experienced regional sales teams have a proven track record of achieving the best possible outcomes for their clients. Backed up by the resources of our in-house research team, they pride themselves on their local knowledge and connections and provide a personal and bespoke service.

Get in touch with your local Rettie team.

www.rettie.co.uk



